

Arlington Road Online Consultations...



**Engage
Consult**

Engage Consult is an online platform that allows you to contact the Practice via a link on our website.

You can use this service to request medical advice, as an alternative to a telephone consultation. Please note our local GP Federation, [South Downs Health and Care \(SDHC\)](#) provide this dedicated clinical service on our behalf. This means a local GP, but one who is not necessarily part of the Arlington Road Team, will conduct your online consultation.

The SDHC GP will have full access to your medical records – you will have the opportunity to decline or consent to this when making your request on Engage Consult. Please note that declining consent will mean you need to contact Arlington Road by telephone and book a telephone consultation with one of our GPs via the usual method.

Please ensure you complete all questions presented to you prior to submitting the consultation, to avoid having to resubmit information to us. We require this level of detail to be able to help you safely.

The opening times of this service will be presented to you prior to starting an online request, with confirmation emailed to you once your request has been submitted.

You can also contact our admin team with administrative queries and our own staff will deal with these in-house.